



HEALTH CARE SYSTEM IN POLAND basic information for refugees part 2

LIFE THREAT

24/7 HOSPITAL EMERGENCY DEPARTMENT IN HOSPITAL (SOR in Polish) - determine where the nearest SOR is

In the event of a serious injury or a sudden threat to life, medical assistance is provided by the Hospital Emergency Department, operating 24 hours a day.

SOR is the first place of contact between the patient and the hospital, therefore it is so important that the help is efficient and that it is provided in the first place to those patients who need it most.

The emergency department does not, however, replace a specialist clinic or a primary health care physician (POZ).

To improve the work of the Hospital Emergency Department, a triage system is introduced, i.e. the qualification of patients depending on the degree of threat to their health and life. A person waiting for a doctor's help is assigned one of five colours, depending on the diseases / injuries with which they came to the hospital:

Red colour - immediate help, immediate threat to life, the patient is admitted out of turn,

Orange colour - very urgent, waiting time up to 15 minutes,

Yellow colour - urgent help, waiting time up to 60 minutes,

Green colour - standard, waiting time up to 4 hours,

Blue colour - non-urgent, waiting time up to 6 hours.

EMERGENCY CALL 112